Streetlight Burned out Damaged High Grass When to call Citizens' Service Bureau (622-4800) Derelict Vehicle or Weeds Structural Problems Ď Jnsecured Building Litter Street Sign Damaged -**Broken or** 'our St. Open Storage Potholes 1 Spray Hey! Turn that #*!~@ Down! Cracked or, Loud Noise/ Music Broken Sidewalk Rats Damaged, or Overgrown City Tree not emptied Dead, Dumpster or other problem Stray Animals Loose or Missed Items



CITIZENS' SERVICE BUREAU 622-4800 STLOUIS.MISSOURI.ORG



By Phone - 622-4800

- One phone number for all your city service needs
- Give us the address, tell us the problem.
- We will give you a service request number and estimated completion date.
- Call us back, we'll let you know the outcome.

On the Internet - stlouis.missouri.org

- Look for the "Citizens' Services" section on the City home page
- Select a complaint category
- Select a specific complaint type
- Enter the address and describe the problem
- Give us your e-mail address and the following business day we will reply with your work order number and estimated completion date.
- Call us back, we'll let you know the outcome.

Other Tips -

- Be specific and have the exact address ready. We will often need to know if the property is vacant or occupied.
- Although in most situations you may remain anonymous, it is sometimes helpful for city inspectors to have your name in case they need additional information. CSB files, including complaints received on-line, are considered public record and must be made available to any person upon request.
- If we can't answer your questions, we'll direct you to someone who can.
- Call anytime you observe a problem or need assistance with City Services. We are here to help!

CITY OF ST. LOUIS FRANCIS G. SLAY MAYOR